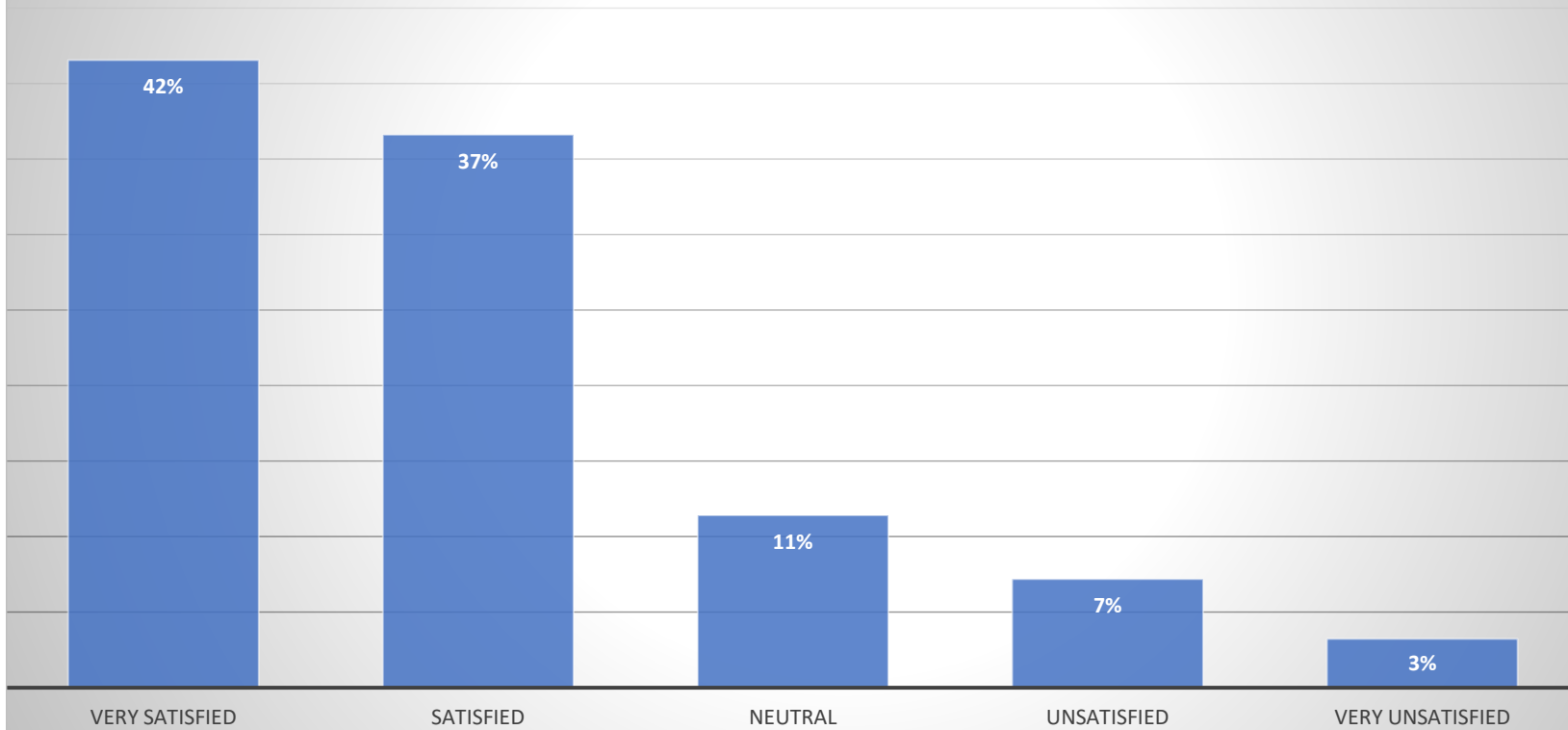


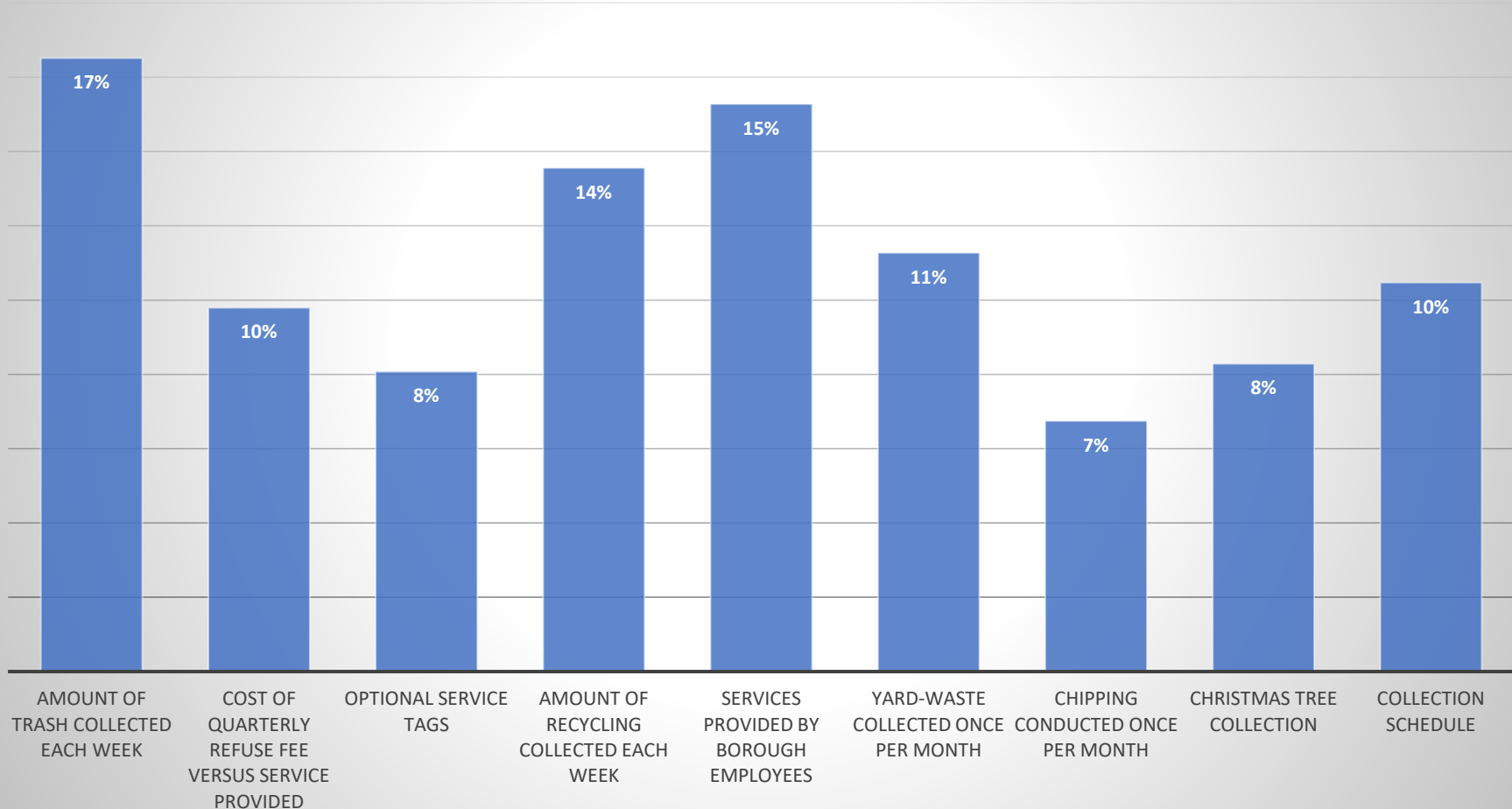
Very Satisfied	295	42%
Satisfied	260	37%
Neutral	81	11%
Unsatisfied	51	7%
Very Unsatisfied	23	3%
	710	

1. How satisfied are you with your current trash, Recycling, and yardwaste collection services?



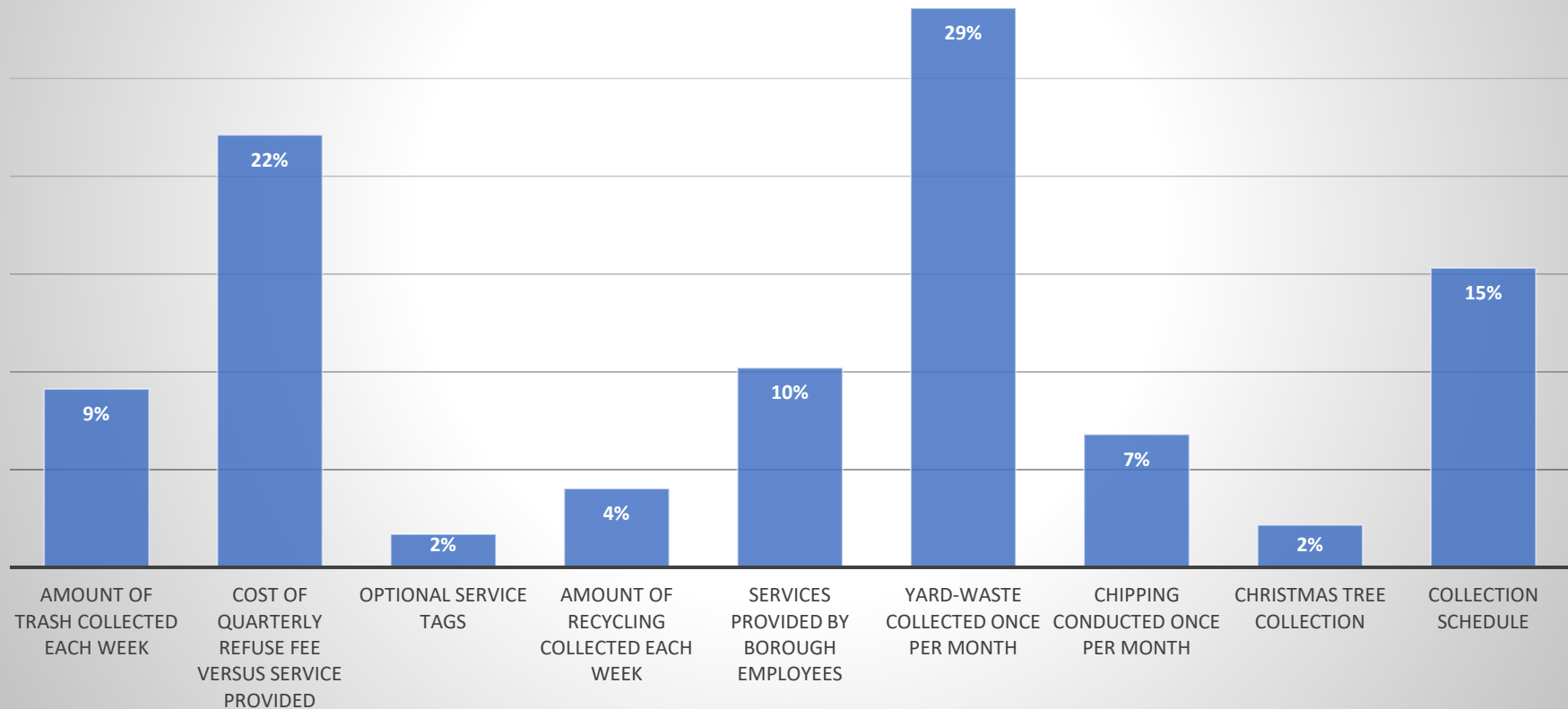
Amount of trash collected each week	536	17%
Cost of quarterly refuse fee versus service provided	318	10%
Optional service tags	262	8%
Amount of recycling collected each week	440	14%
Services provided by Borough employees	496	15%
Yard-waste collected once per month	366	11%
Chipping conducted once per month	219	7%
Christmas tree collection	269	8%
Collection schedule	340	10%
	3246	

2. What do you LIKE about the current trash, recycling, and yardwaste collection services?



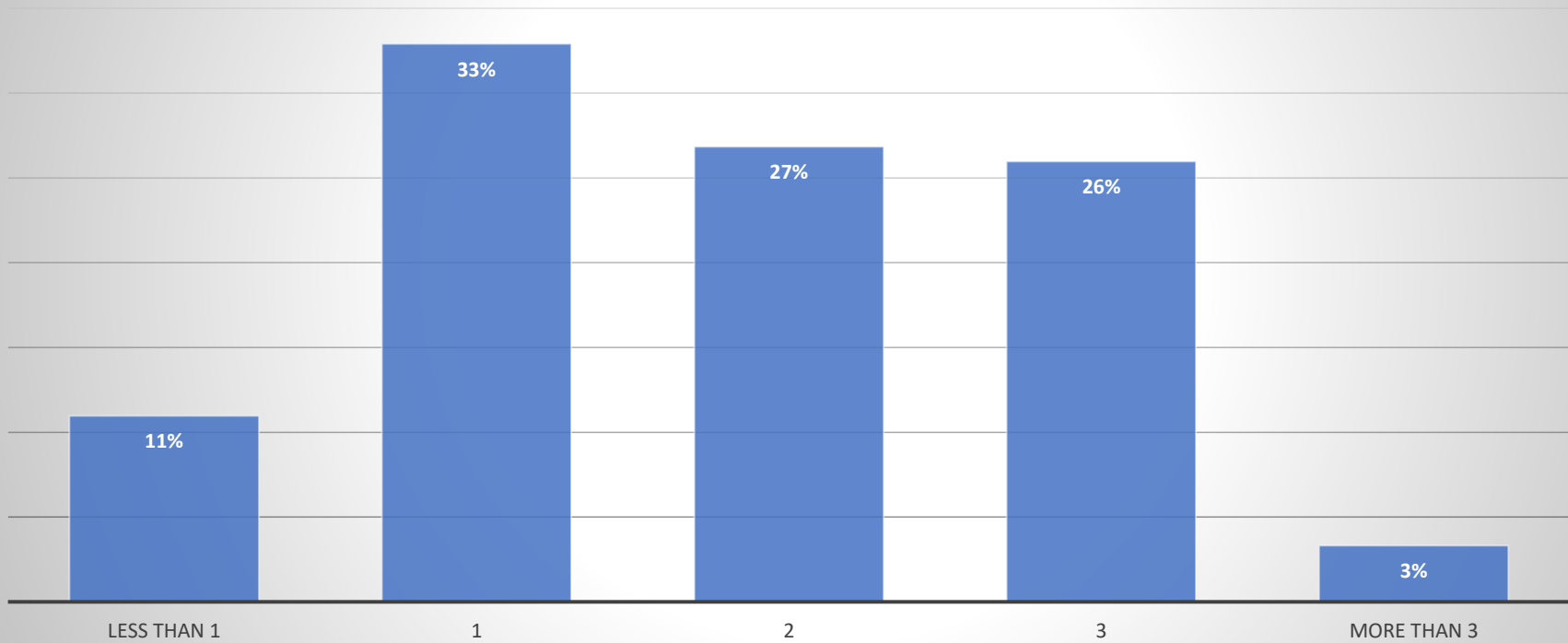
Amount of trash collected each week	59	9%
Cost of quarterly refuse fee versus service provided	143	22%
Optional service tags	11	2%
Amount of recycling collected each week	26	4%
Services provided by Borough employees	66	10%
Yard-waste collected once per month	185	29%
Chipping conducted once per month	44	7%
Christmas tree collection	14	2%
Collection schedule	99	15%
	647	

3. What do you DISLIKE about the current trash, recycling, and yardwaste collection services?



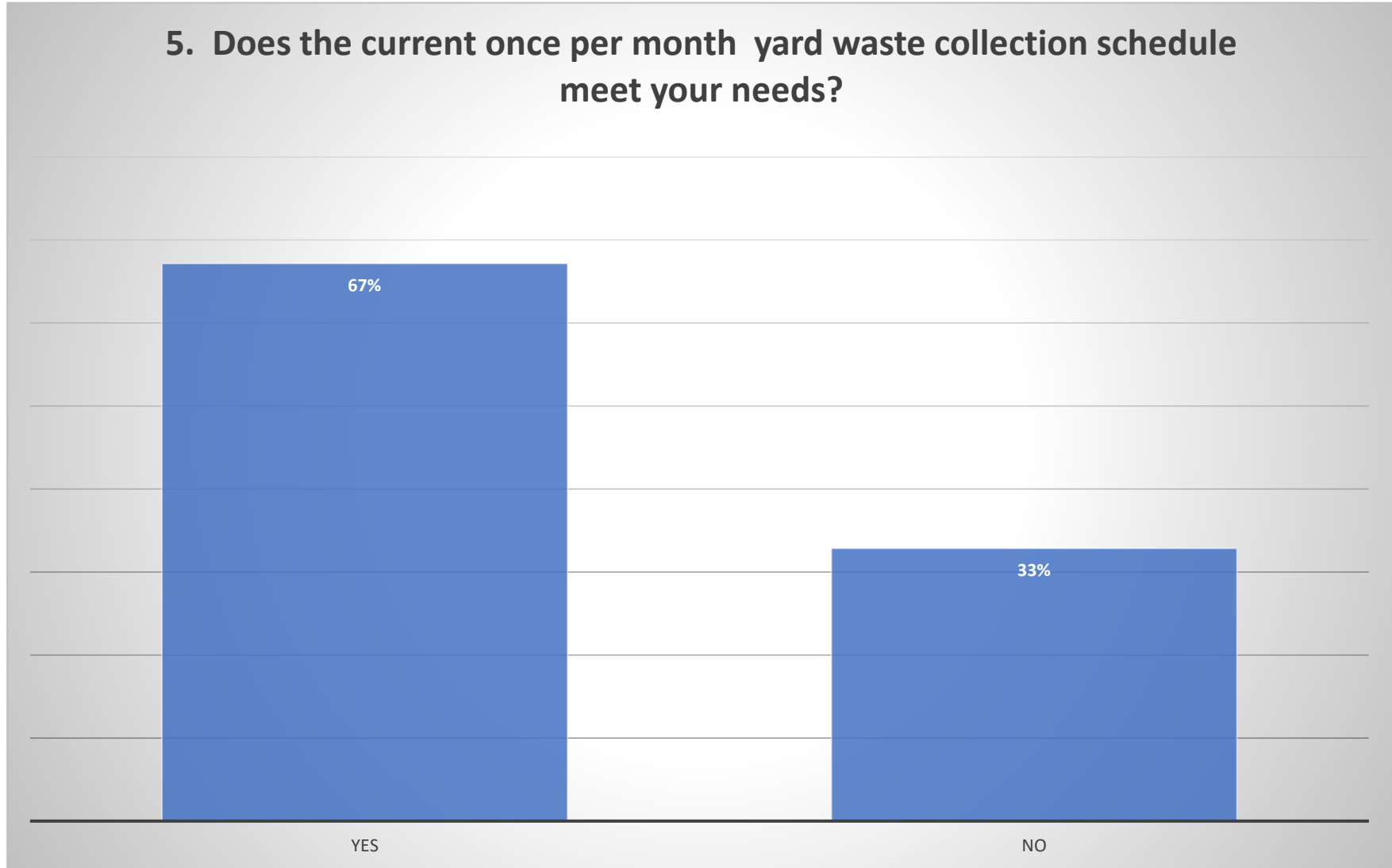
Less than 1	76	11%
1	228	33%
2	186	27%
3	180	26%
More than 3	23	3%
	693	

4. How many 33-gallon trash bags or can do you place for collection per week on average?



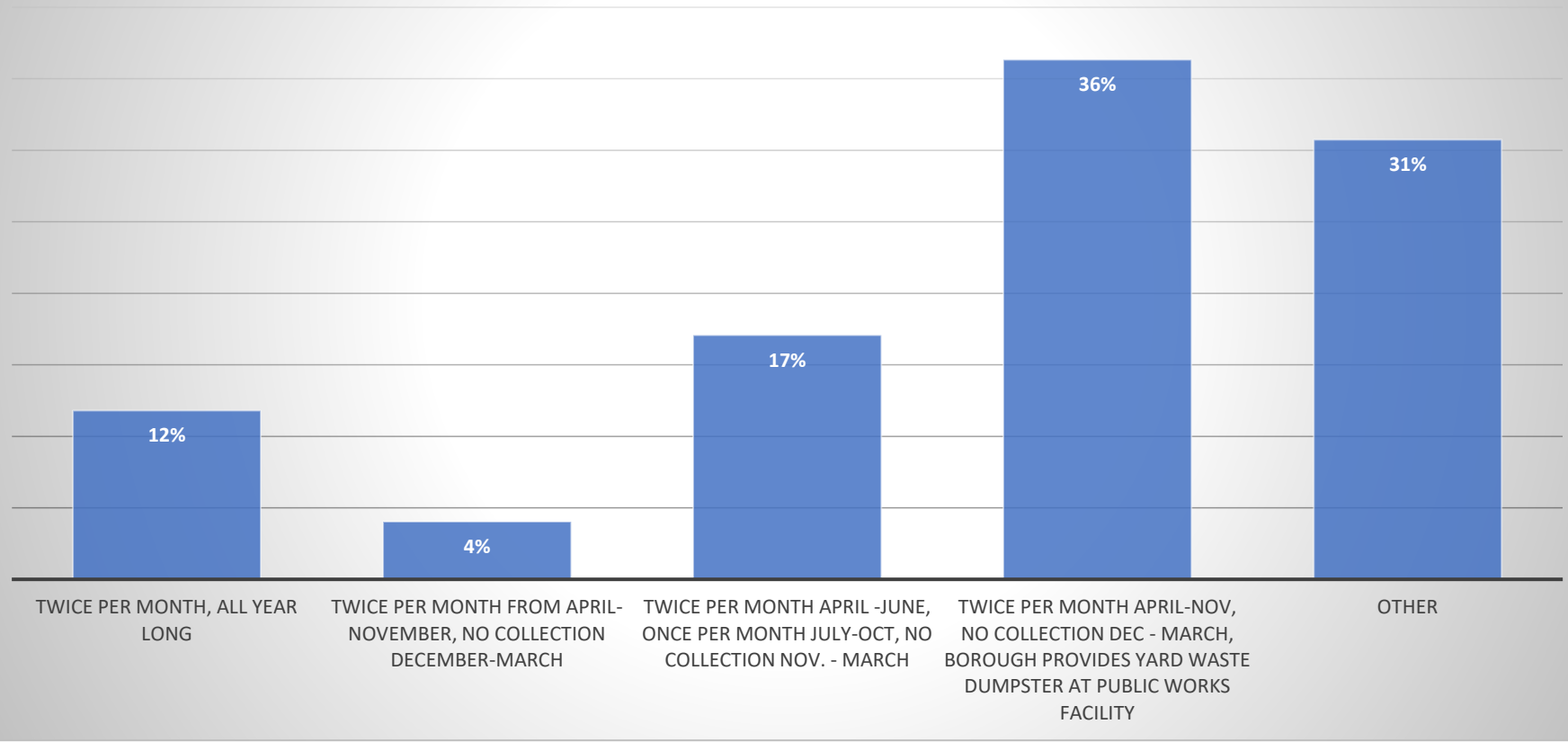
Yes	464	67%
No	227	33%
	691	

5. Does the current once per month yard waste collection schedule meet your needs?



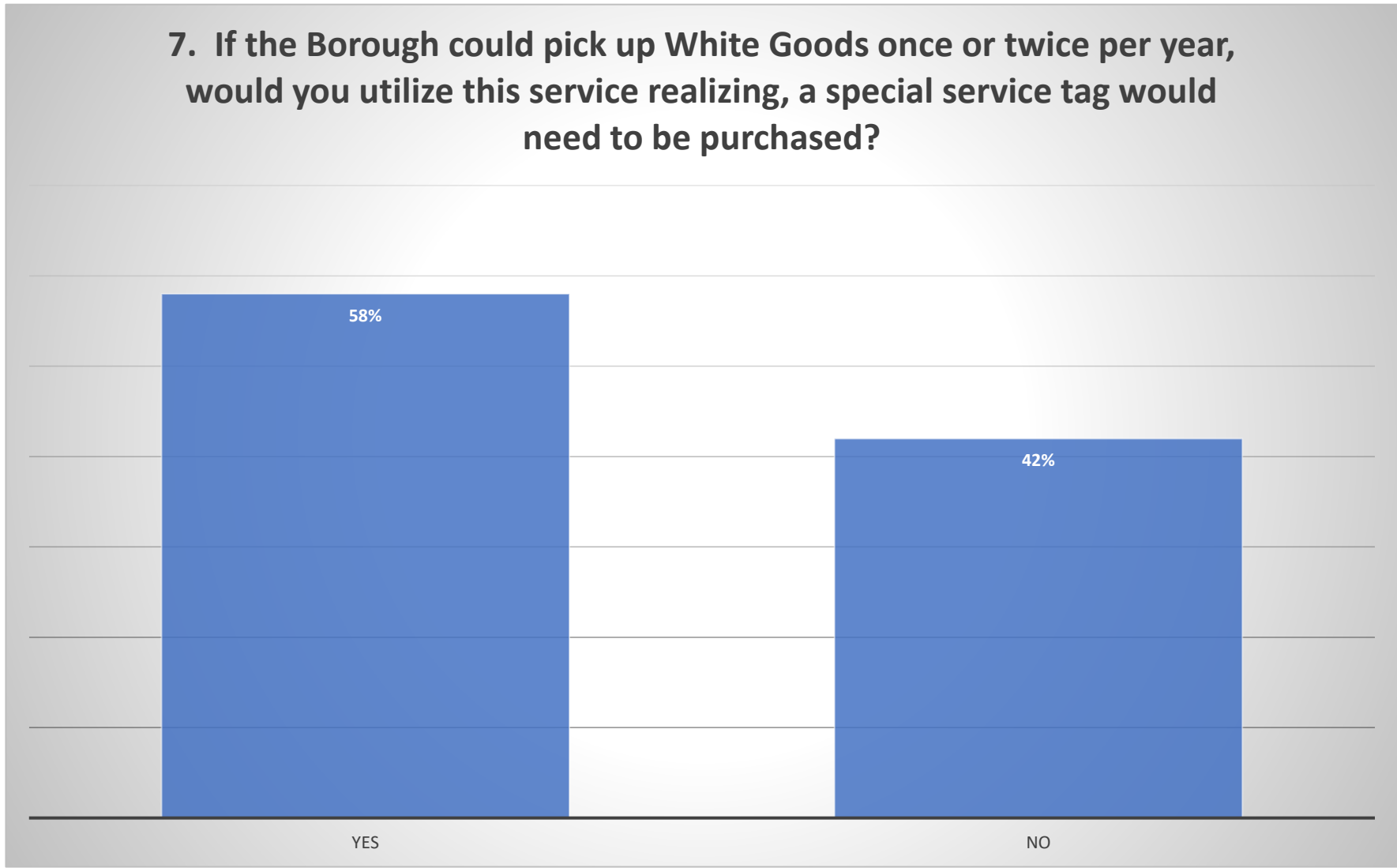
Twice per month, all year long	38	12%
Twice per month from April-November, no collection December-March	13	4%
Twice per month April -June, once per month July-Oct, no collection Nov. - March	55	17%
Twice per month April-Nov, no collection Dec - March, Borough provides yard waste dumpster at Public Works Facility	117	36%
Other	99	31%
	322	

6. If you answered NO to #5, please select level of yardwaste service that will meet your needs



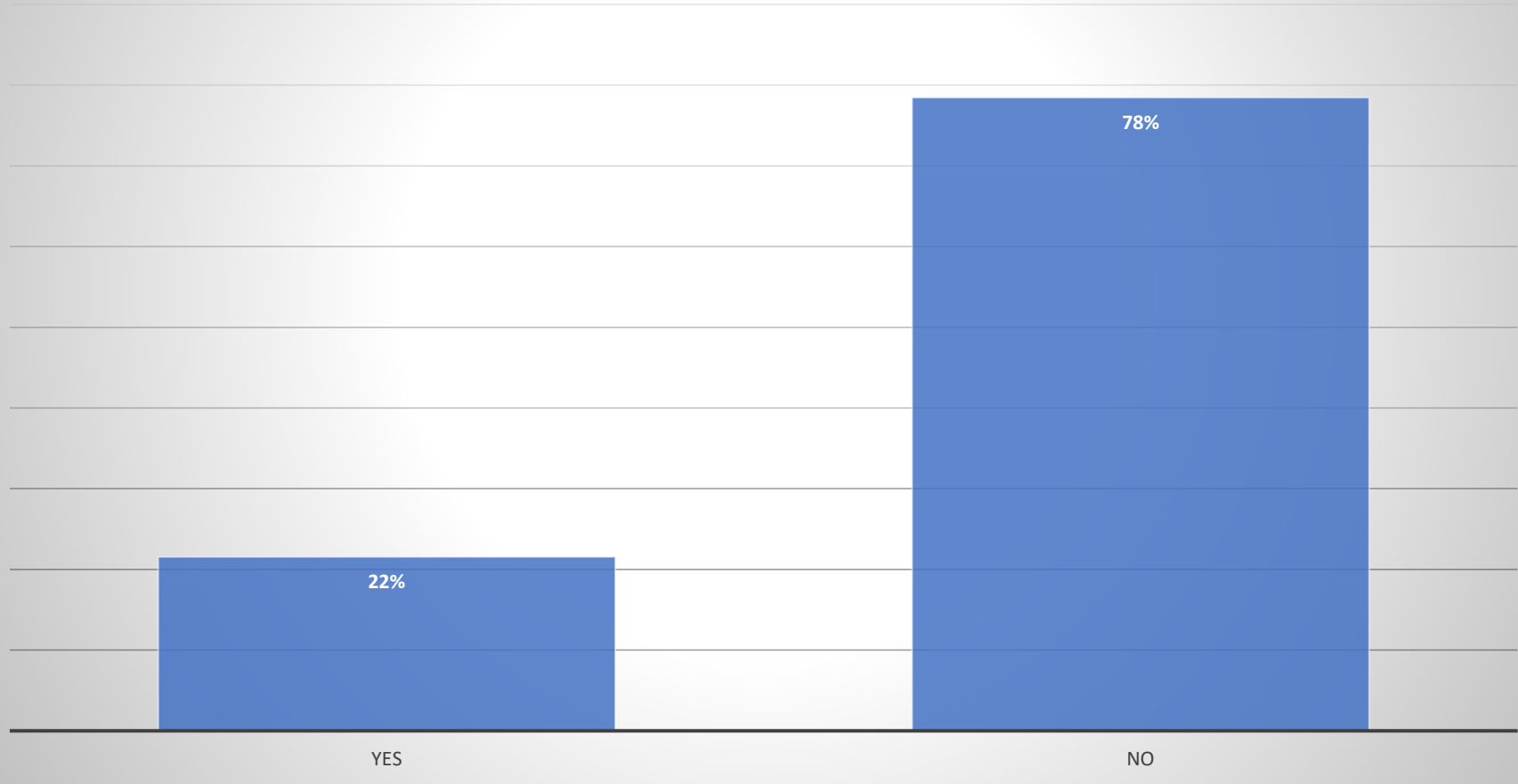
Yes	391	58%
No	283	42%
	674	

7. If the Borough could pick up White Goods once or twice per year, would you utilize this service realizing, a special service tag would need to be purchased?



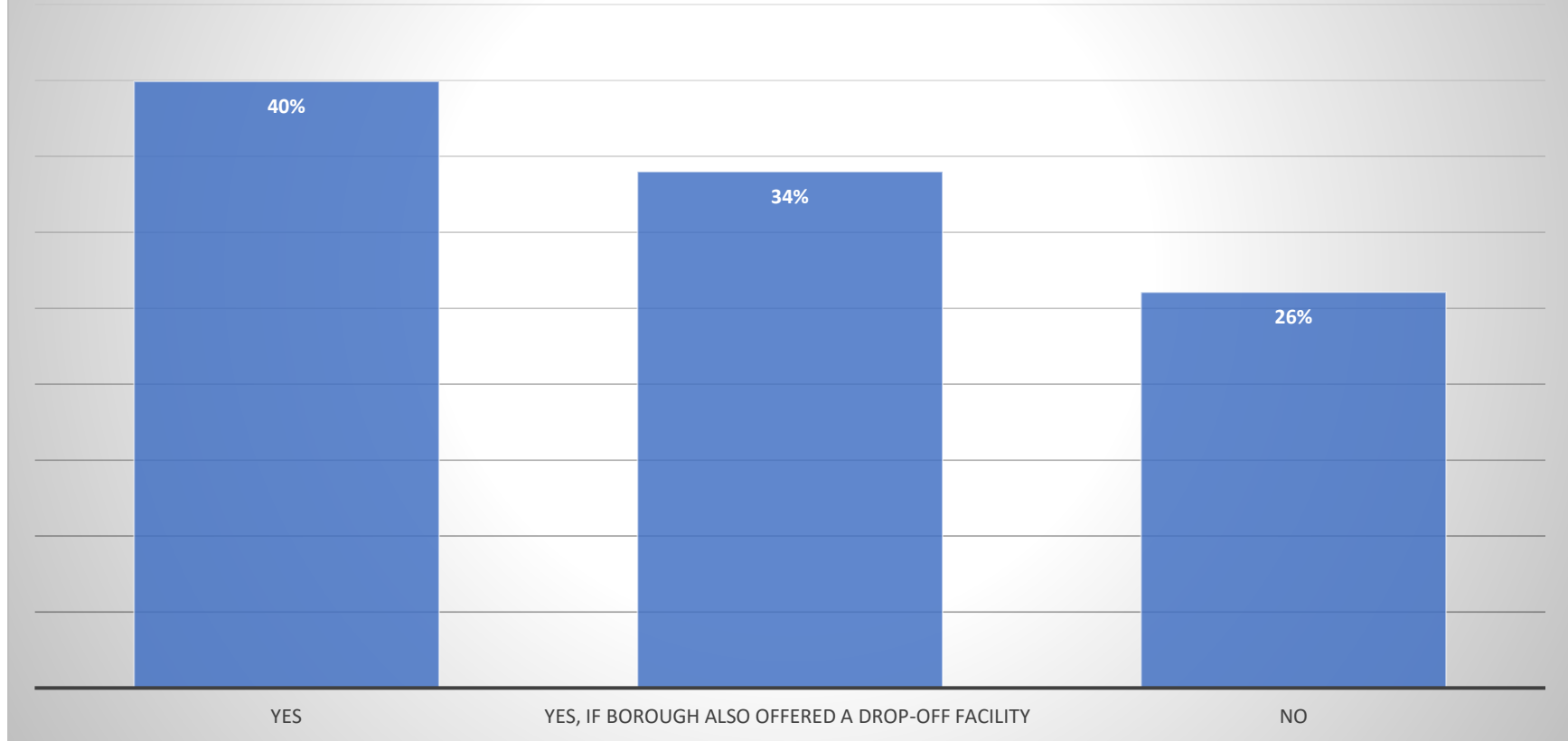
Yes	148	22%
No	539	78%
	687	

8. If the Borough could pick-up used tires once or twice per year would you utilize this service, realizing a special service tag would need to be purchased?



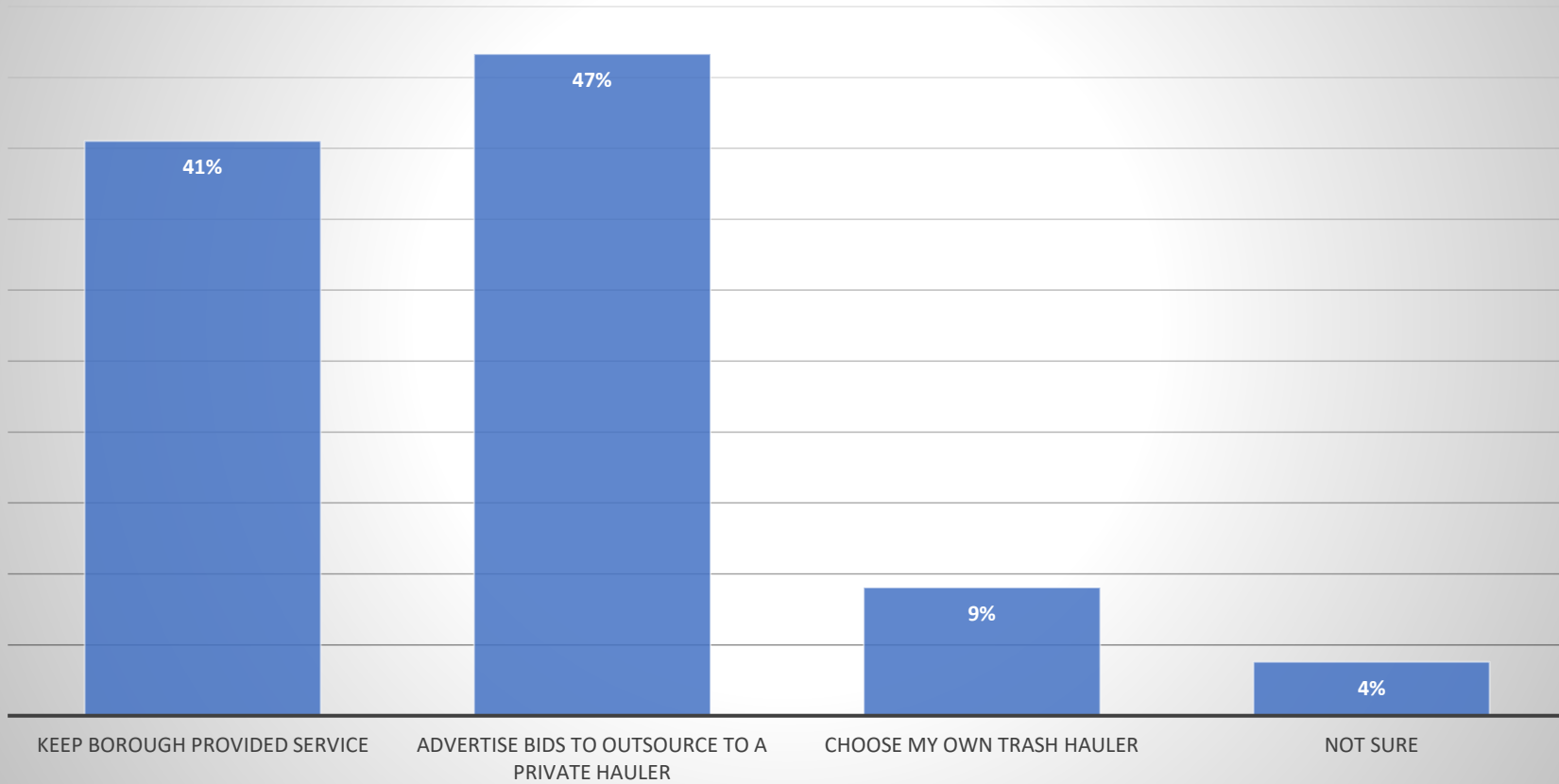
Yes	262	40%
Yes, if Borough also offered a drop-off facility	223	34%
No	171	26%
	656	

9. Given the state of the recycling market with less items now recyclable, if the Borough reduced recycling collection to every other week, would this level of service suit your needs?



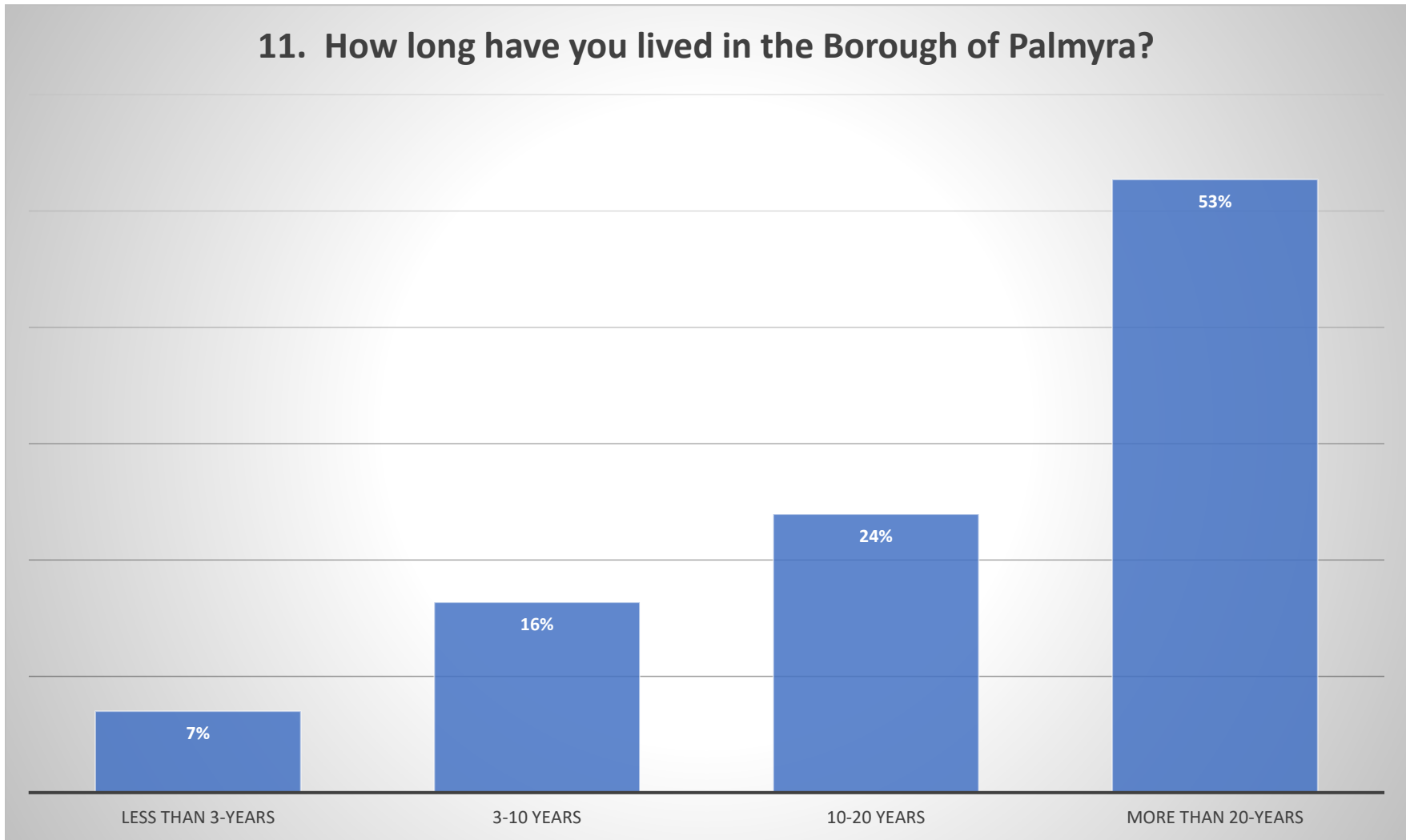
Keep Borough provided service	278	41%
Advertise bids to outsource to a private hauler	320	47%
Choose my own trash hauler	62	9%
Not sure	26	4%
	686	

10. How would you prefer to pay for your trash, recycling, and yard waste collection service?



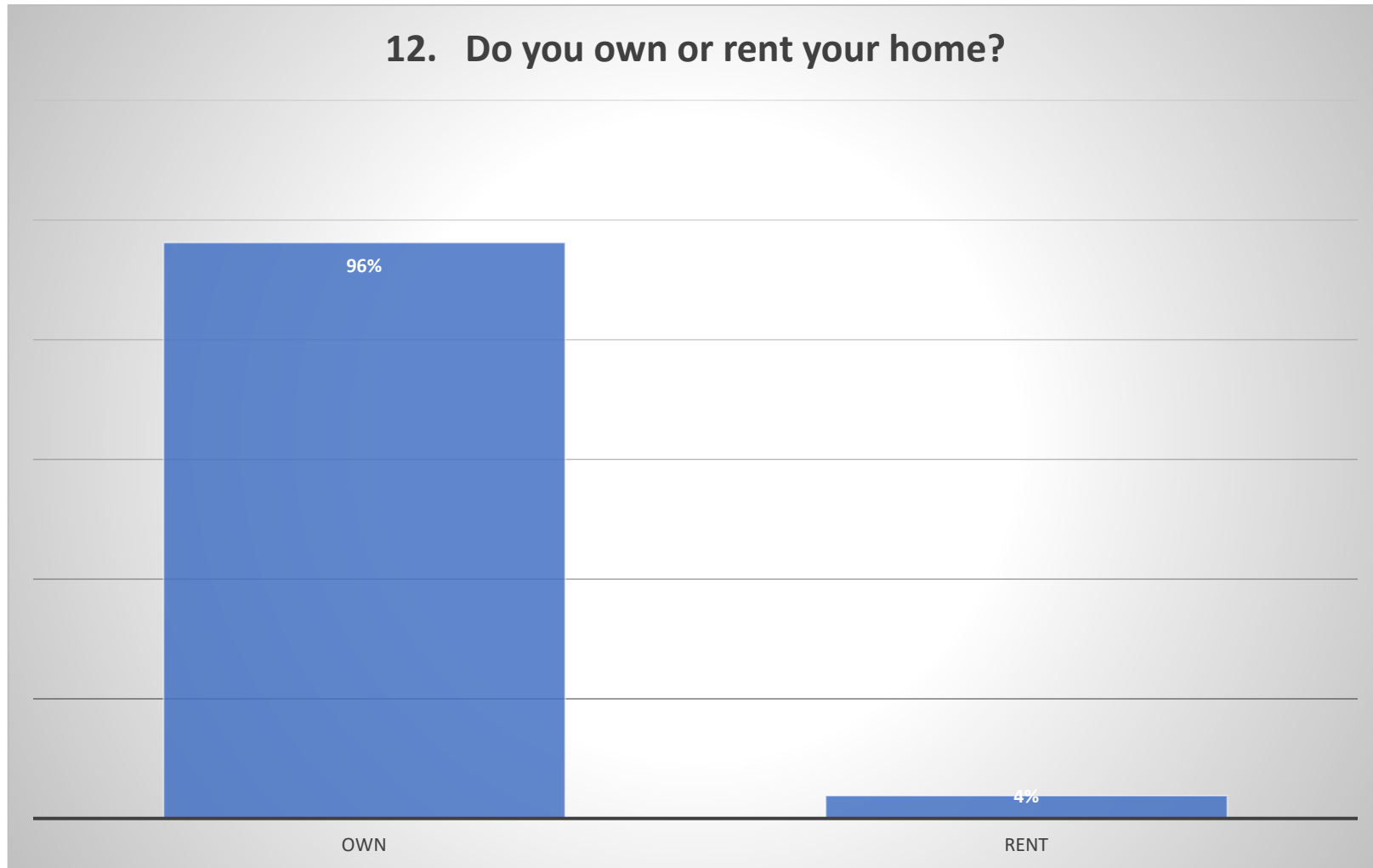
Less than 3-years	48	7%
3-10 years	112	16%
10-20 years	164	24%
More than 20-years	361	53%
	685	

11. How long have you lived in the Borough of Palmyra?



Own	660	96%
Rent	26	4%
	686	

12. Do you own or rent your home?



1	134	24%
2	251	45%
3 to 4	139	25%
More than 4	37	7%
	561	

13. How many people live in your household?

